

November 3rd, 2020

Dear Valued Friends:

As we enter the season of Thanksgiving, Charlie & I want to take this opportunity to express our sincere and heartfelt gratitude for you and your continued support of Lenneth Miller Hair Studio. These are challenging times for a small business such as ours. Yet, through it all, we have felt secure that we will weather the storm through the love and support of our loyal guests, -so many of whom have become dear friends.

Our primary responsibility continues to be to safeguard the well being of our team and guests. You have assisted tirelessly by observing our guidelines and we thank you.

Given the recent spike in Covid-19 cases locally and nationally, and in anticipation of more stringent state guidelines we have elected to proactively take further precautions in our operations. Effective immediately, we will be adjusting our business to maintain an occupancy of no greater than 50% in the Studio at any one time. We will continue to maintain the other safety precautions we've employed over the past four months. Given the cooling temperatures, however, guests may wear jackets into the Studio.

We ask for your support and patience, as we continue with the following operational guidelines:

- Please book your appointments well in advance and be patient as we manage our occupancy. We ask for your flexibility.
- Please call the Studio at 609-395-6800 when you arrive as we will be limiting the ability to wait inside the Studio for your appointment. We will continue to provide outdoor seating, but the temperatures are dropping.
- We will continue to follow state guidelines by taking your temperature when you arrive, and by asking you to sanitize your hands upon entry.
- Please continue to observe the mask mandate, and to refrain from bringing food and drink into the Studio.

For our part, we will continue to maintain a clean, socially distant and safe environment for you to enjoy.

Lastly, we are very excited to introduce our new Assistant Manager and Receptionist Vanessa Edwards who will be handling your needs. She will be a great addition to our team, and will help ensure your bookings and your comfort as we make our way through the cold months.

We are heartened in the knowledge that while the struggle is not over, it is also not just the beginning; we are making our way through. With patience, kindness and respect we will make it all the way through together.

Lenneth & Charlie